

My Name

DFW, TX 750xx • (xxx) xxx xxxx • davidxxxxx@gmail.com

<https://www.linkedin.com/xxxxxxx>

System Administrator / Information Technology Associate

Areas of Expertise:

- Computer Network Design, Maintenance: LAN, WAN, Router, Switch and Ethernet Cable Wiring (T568B/A), Fiber Optics (OM1/2/3 and 4), SFP Modules, Unified Wireless, TCP/IP, OSI Model, Firewall Rules Configuration.
- Backup and Storage Solutions: RAID 1 5 6 10, NAS, SAN, DAS.
- Clustering and Virtualization: Microsoft Hyper-V, VMWare vSphere.
- Hardware Installation and Troubleshooting, Performance Optimization: Dell PowerEdge, IBM System X, Dell PowerVault, Ubiquiti UniFi.
- Servers Configuration, Administration: Windows Server 2008, 2012 and 2016, Active Directory, LDAP, Group Policy, DHCP, DNS, SMTP, POP, IMAP, OS Imaging, NIC Teaming...
- IT Support: Office 2007 - 2016, 365, Windows NT - 10, MacOS.

Career Progression:

Norman International Dallas – Lewisville, TX

July 2016 – Current

System Administrator, IT Support:

- Provide support for 80+ desktop and laptop: PC setup, imaging, active directory account creation, NTFS permission setup.
- Perform setup, maintenance, backup and repairs for MIS equipment (Servers, Switches, Routers, NVR, PBX ...) to maximize uptime and uninterrupted business operations.
- Provide consultation to improve reliability, cost-effectiveness and uptime of IT services.
- Provide network design and solution for new facility: server optimization and consolidation using virtualization, VLAN implementation.

Centertainment TV and Radio - Bedford, TX

October 2015 – September 2016

Part time System Administrator, IT Support:

- Windows, MacOS and Office 2010 support. Hardware installation and configuration (PC, Ethernet Switches, Router). Windows Server 2012 R2, VMWare vSphere, File Server and Data Backup.

Tidel Engineering - Carrollton, TX

August 2013 – July 2016

Rework Technician:

- Windows PC for Point-of-Sales, Smart Safe troubleshooting, imaging, refurbish and setup. Working with engineer to diagnose and resolve system issues.

AK Manufacturing & Trading - Ho Chi Minh City, Vietnam

October 2008 - April 2013

System Administrator, IT Support:

- Provide guidance, consultant for IT solutions to ensure corporate growth and expansion goals with scalability in mind.
- Manage company's servers, desktops, laptops, switches and routers, PBX. Monitor overall performance of the environment and enforce company policy. Consolidate company servers (Active Directory, File Server, Exchange, SQL, NVR) using Virtualization (VMware vSphere/ESXi).

TNC Computer - Ho Chi Minh City, Vietnam

January 2008 – October 2008

Computer Technician

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System Administrator / Information Technology Associate

- Build, configure and test computers, troubleshooting and provide recommendation to customers

Achievements:

- Successfully transformed a workgroup environment with 60+ clients to an Active Directory environment with centralized data storage, single sign-on with scheduled backup to ensure data integrity.
- Successfully consolidated several servers with different roles into 3 servers using Virtualization Technology in order to reduce operational cost and simplify maintenance.
- Successfully identified the cause of fiber optic connectivity issues in a 400,000-square foot facility.

Education:

Associate of Science, Brookhaven College, Dallas, TX

Bachelor of Arts in English, Ton Duc Thang University of Ho Chi Minh City, Vietnam

Microsoft Certified Solutions Associate 2008